

CITIZEN'S CHARTER

FH Medical College & Hospital

**is committed to provide following services to it's
primary stakeholder patients**

- Single window OPD registration.
- Time-bound laboratory reporting.
- Timely help in casualty.
- Different OPD services i.e. both general and specialist.
- Well justified admissions in hospital.
- Consented surgical procedures.
- Strict compliance to all regulations including PCPNDT act.
- Easy access to medicines using ethical as well as generic names.
- Proper guidance to beneficiaries to use Govt. sponsored schemes.
- Grievances will be redressed promptly.

